



ChesterBoat Coronavirus Response

September 2020 Update

At ChesterBoat our priority is to make your cruise as safe and enjoyable as possible. Here are some of the ways we're helping you cruise with confidence:

- Boats are sailing at a reduced maximum capacity. We have removed many of the benches and installed plastic hygiene screens to accommodate social distancing.
- Every boat is cleaned between trips, focussing on touch points such as handrails, door handles, and seats. Hand sanitiser is available at the ticket office and onboard the boats.
- On arrival you will need to leave your contact details for Test & Trace, either at the ticket office or by scanning the QR code for the NHS app.
- Please help us to cruise safely by keeping your distance onboard and while queuing. Remember to queue 2m apart when boarding and follow all signs and instructions from the crew when it's time to disembark.
- You will need to wear a face covering onboard. This doesn't apply to anyone who is medically exempt, to passengers under the age of 11, or while you are eating or drinking.
- Crew will be wearing face coverings if they need to come near you onboard, for example when bringing you a drink.
- We are offering table service for the bar. Please just take a seat, and a member of crew will come around when we set sail to see if you would like anything to drink.

See you onboard!