

CREW RESPONSIBILITIES

Chesterboat operate river trips on the River Dee in Chester. We also have a company in York and Shrewsbury, as we cater mainly for tourist demand the positions we are able to offer are seasonal, April – October, full or part-time. We operate river cruises throughout the day and very often have parties on the boats in the evening.

The job is varied and requires someone who is able to adopt a completely flexible approach to the job.

Hours of work are 9.00am until 6.00pm during the height of the summer. There will be many occasions where you will finish earlier than this. There may be occasions when you will be required, especially when we have boats out in the evening to stay longer than 6.00pm, this will be paid as overtime. Starting pay is £50 a day.

A TYPICAL DAY

. At 9.00 there is a staff meeting where we discuss the plans for the day, you will be allocated a boat for the day, and any pre-booked trips as well as discussing which boat may be on hire that evening.

. At approximately 9.15 we go over to the boats moored in the middle of the river by rowing boat, and start work on whichever boat you have been allocated. It is imperative you are able to swim.

. As crew member you will assist the skipper whilst he is doing engine checks.

. If the boat has been out the previous night all chairs will need to be put back in place, bottle bins emptied, bar re-stocked and cleaned, toilets cleaned, carpets hoovered and top deck mopped.

. The first ½ hour trip normally starts at 11.00am, and runs every ½ an hour. The two hour cruise operates at 12.00am and 2.30pm.

. Whilst the boat is on the landing stage (30 minutes) loading passengers for the next trip it is the crew's responsibility to speak to passing potential customers and encourage them to take a river cruise, therefore we are looking for outgoing staff who aren't afraid to speak to strangers.

- . Crew are also expected to serve drinks prior to any trip and during the trip.
 - . Crew will need to untie ropes with clear instructions from the skipper and tie the boat up when it returns to the landing stage.
 - . During the trip the crew needs to collect fares and issue tickets and at the end of the day all monies need to be reconciled with the ticket machine and till print out.
 - . If the boat you are working on is out on charter in the evening you will be given clear instructions as to what needs to be done, i.e windows cleaned.
 - . If the boat is not going out on a trip it is moored in the middle of the river and it is the crews responsibility to assist the skipper.
- * Please note we have a non smoking policy around the boats and office.

There is always the possibility of training to become a skipper.

As part of your working week you may be expected to work an evening shift either on the bar or as Steward, this is paid as extra.

REQUIREMENTS

- . Outgoing
- . Reliable
- . Honest
- . Hardworking
- . Sociable, understanding and helpful towards customers and their needs.
- . Able to work a mixture of weekends, weekdays and evenings (a rota is given out with good notice.
- . A positive attitude towards work
- . Someone who is able to work as part of a team

Address.....

Date.....

Dear

Thank you for your enquiry regarding the position of Crew member for the 2009 season with Chesterboat.

Please find a brief summary of the responsibilities and requirements for this position. If you would like to apply for this position then please send a brief job history with a covering letter stating why you would be an ideal candidate for this job why you want to work for Chesterboat, any holidays booked or any specific time off required and when you are available to start work.

If you are successful after interview I'm sure you will have an enjoyable and fun filled summer.

I look forward to hearing from you shortly.

Yours sincerely,

Brian Clarke

SKIPPER RESPONSIBILITIES

Chesterboat operate river trips on the River Dee in Chester. We also have a company in York and Shrewsbury, as we cater mainly for tourist demand the positions we are able to offer are seasonal, April – October, full or part-time. We operate river cruises throughout the day and very often have parties on the boats in the evening.

The job is varied and requires someone who is able to adopt a completely flexible approach to the job. A skipper does not just drive the boat!!

Hours of work are 9.00am until 6.00pm during the height of the summer. There will be many occasions where you will finish earlier than this. There may be occasions when you will be required, especially when we have boats out in the evening to stay longer than 6.00pm, this will be paid as overtime. Pay will be dependant upon licence(s) held.

A TYPICAL DAY

. At 9.00 there is a staff meeting where we discuss the plans for the day, you will be allocated a boat for the day, and any pre-booked trips as well as discussing which boat may be on hire that evening.

. At approximately 9.15 we go over to the boats moored in the middle of the river by rowing boat, and start work on whichever boat you have been allocated. It is imperative you are able to swim.

. As skipper you are expected to carry out engine checks and perform basic engineering jobs on the boats.

. If the boat has been out the previous night all chairs will need to be put back in place, bottle bins emptied, bar re-stocked and cleaned, toilets cleaned, carpets hoovered and top deck mopped. As skipper you will assist the crew member in carrying out these tasks.

. The first ½ hour trip normally starts at 11.00am, and runs every ½ an hour. The two hour cruise operates at 12.00am and 2.30pm.

. Whilst the boat is on the landing stage (30 minutes) loading passengers for the next trip is the crew and skippers responsibility to speak to passing potential customers and encourage them to take a river cruise, therefore we are looking for outgoing staff who aren't afraid to speak to strangers.

. The skipper takes the boat out on a cruise whilst the crew member collects the fares and serves drinks. The crew member will untie and tie the boat. There may be occasions when the skipper may be expected to serve drinks and collect fares, especially if we have 2 qualified skippers on the boat working together.

. If the boat you are working on is out on charter in the evening, the skipper will assist the crew member in preparing the boat, i.e cleaning windows, mopping decks etc.

. If the boat is not going out on a trip it is moored in the middle of the river and it is the crew member will assist the skipper.

* Please note we have a non smoking policy around the boats and office.

REQUIREMENTS

. Boatmaster 2 licence (we would be prepared to pay for an up-grade to this licence for experienced skippers).

. Outgoing

. Reliable

. Honest

. Hardworking

. Sociable, understanding and helpful towards customers and their needs.

. Able to work a mixture of weekends, weekdays and evenings (a rota is given out with good notice)

. A positive attitude towards work

. Someone who is able to work as part of a team

Address.....

Date.....

Dear

Thank you for your enquiry regarding the position of Skipper for the 2009 season with Chesterboat.

Please find a brief summary of the responsibilities and requirements for this position. If you would like to apply for this position then please send a brief job history with a covering letter stating why you would be an ideal candidate for this job why you want to work for Chesterboat, any holidays booked or any specific time off required and when you are available to start work.

If you are successful after interview I'm sure you will have an enjoyable and fun filled summer.

I look forward to hearing from you shortly.

Yours sincerely,

Brian Clarke